

Terms and Conditions (Terms of Use)

Effective Date: 30/05/2025

1. Acceptance of Terms

By accessing or using our website (<https://heenatsalma.earth/>), you agree to be bound by these Terms and our Privacy Policy. If you do not agree, please do not use the website.

2. Use of the Website

You may use this website only for lawful purposes. You agree not to:

- Use the site in any way that breaches local, national, or international law.
- Transmit or upload any harmful code or malicious content.
- Copy, duplicate, or resell any part of the website without our written permission.

3. Booking and Purchases

All bookings, whether for experiences, workshops, or events, are subject to availability and confirmation. By making a booking, you agree that:

- You are responsible for providing accurate and complete information.
- Payments must be made in full to confirm a reservation.
- You accept the cancellation and refund policy stated on the respective service or event page.

4. User Accounts

Some services may require registration. You agree to:

- Provide accurate, current, and complete information.
- Keep your login credentials secure.
- Notify us immediately of any unauthorized use of your account.

We reserve the right to suspend or terminate your account for violations.

5. Intellectual Property

All content on this site, including text, images, video, logos, design, and software, is the property of Heenat Salma or its licensors and is protected under applicable copyright and trademark laws.

You may not reproduce, distribute, or create derivative works without express permission.

6. Content Submitted by Users

If you submit any material (e.g., reviews, feedback), you grant us a non-exclusive, royalty-free, perpetual license to use, display, and reproduce such content in any media.

You are solely responsible for the content you provide.

7. Pricing and Payments

All prices shown are in Qatari Riyal (QAR) and include applicable taxes unless otherwise stated.

We use third-party payment gateways. By making a payment, you agree to their terms of service and privacy policies.

8. Cancellation and Refunds

Please refer to the individual experience or service page for applicable cancellation terms.

We reserve the right to cancel bookings for operational reasons and will notify you in such cases with refund options.

9. Limitation of Liability

Heenat Salma is not liable for:

- Any direct, indirect, incidental, or consequential damages arising from your use of the website or participation in activities.
- Interruptions, errors, or issues beyond our reasonable control.

Your use of the services is at your own risk.

10. Links to Third Parties

Our website may include links to external sites. We do not endorse or have control over their content or privacy practices.

11. Privacy

Your privacy is important to us. Please review our Privacy Policy to understand how we collect and use your information.

12. Modification of Terms

We reserve the right to update these Terms at any time. Continued use of the site after changes implies your acceptance of the revised Terms.

We will update the 'Effective Date' accordingly.

13. Governing Law

These Terms are governed by the laws of the State of Qatar. Any disputes arising shall be resolved under the jurisdiction of the courts of Qatar.

14. Contact Information

For any queries related to these Terms, please contact:

Email: info@heenatsalma.earth